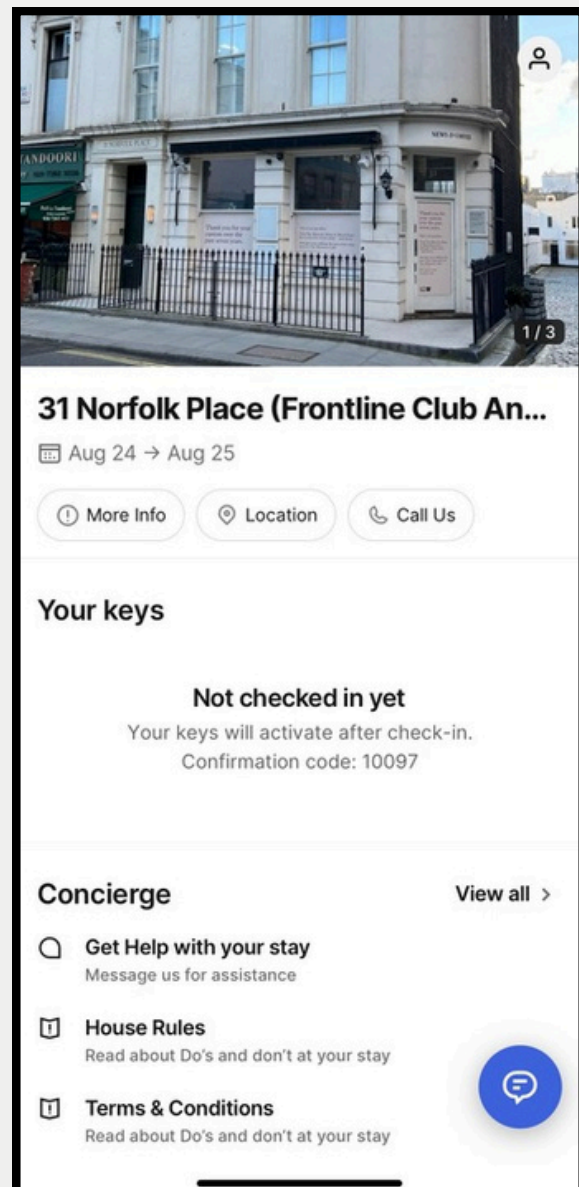


# Using Goki for the first time (Cont.)

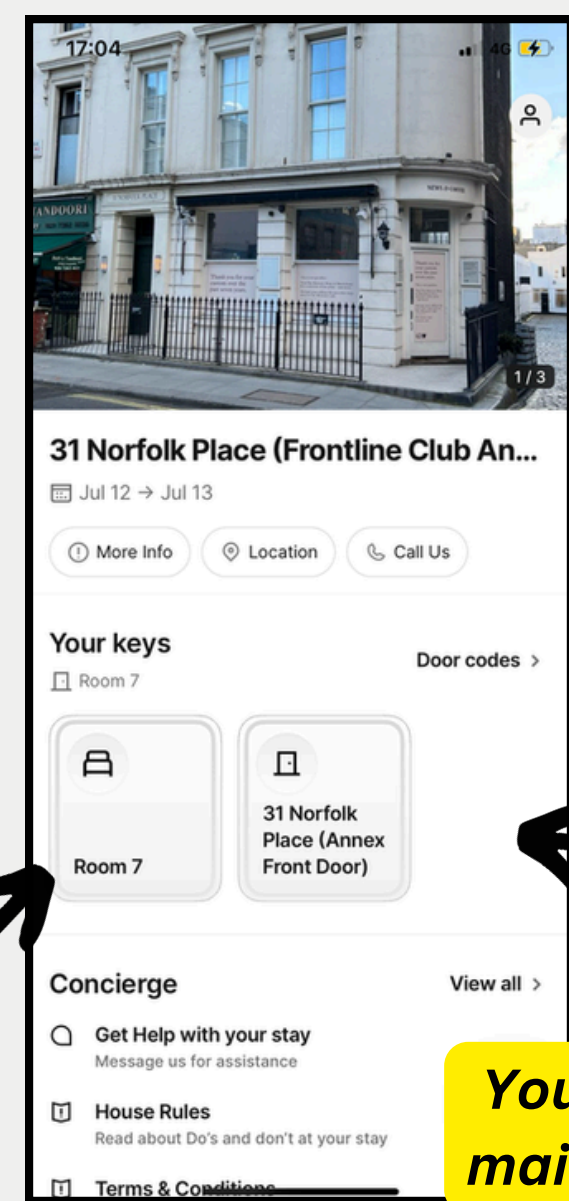
6

The app will find your reservation and you will see a message stating that the keys will activate after check in.



7

At 2pm your virtual keys will be generated along with a unique 4 digit door entry code

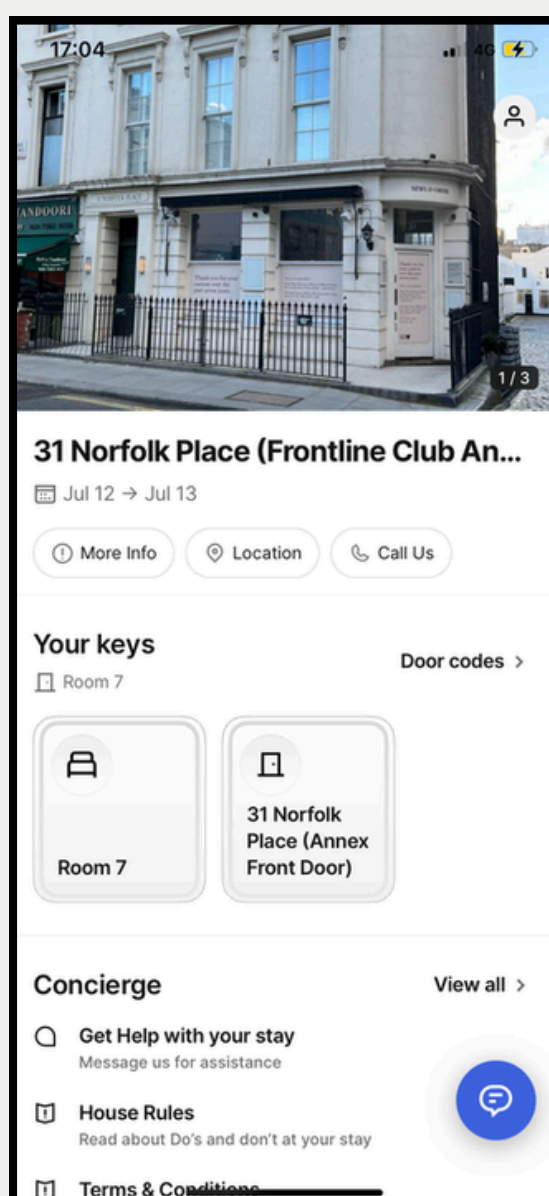


Your room number and access

Your key for the main Annex door at 31 Norfolk Place

8

If you have any issues outside of normal office hours, please message us using the blue message button at the bottom right hand corner of the Goki app.



Click here to send us a message

This is the fastest way to contact us out of hours and will allow us to get back to you as quickly as possible

To access your room simply click on the corresponding tile when close to the door and the door will open after a few seconds.\*

*\*Please note bluetooth must be enabled for the keys to work*

## IMPORTANT

Please note, check out time is 11am and your keys will automatically deactivate at this time